



AMMAR BIN OMAR

IT Technician

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📍 Sungai Petani, Kedah

🌐 www.amxromr.my

🔗 github.com/ammaromar

EDUCATION

Bachelor Of Computer Science (Hons)

Universiti Teknologi Mara

03/2018 - 09/2021

Malaysian Higher School Certificate (STPM)

SMK Khir Johari

06/2015 - 12/2016

Malaysian Certificate Of Education (SPM)

SMK Pekula Jaya

01/2013 - 12/2014

TECHNICAL SKILLS

- Software & Hardware Configuration
- Canva & Visual Design
- Administrative/Technical Support
- Proficient in Microsoft Office

CERTIFICATES

- Data Scientist with Python Track
- Celcom Siswapreneur
@ Google Bootcamp
- INTEL AI Academy from MDEC

LANGUAGES

- **Malay**
Writing - Fluent
Speaking - Fluent
- **English**
Writing - Moderate Proficiency
Speaking - Moderate Proficiency

REFERENCES

Khairul Rizal Rahim

Assistant Manager

Phone: 012-429 0859

Email: jimattjayamis@gmail.com

Muna Abdul Halim

Administrative Executive

Phone: 019-417 8991

Email: pkbuilders@pkb.my

PROFILE

Motivated and adaptable with a strong foundation in IT operations and practical experience, eager to take on any role or responsibility where I can contribute to the team, continuously learn new skills, embrace challenges, support the company's goals, and apply my abilities to grow professionally while helping the organization succeed.

WORK EXPERIENCE

Jimat Jaya Sdn Bhd

Jan 2026 - Present

Maintenance Support (IT)

- Manage Active Directory users and join PCs to domain, while remotely monitoring server hardware, storage, and system health
- Configure network switches and troubleshoot LAN connectivity issues, including IP conflicts and cabling faults
- Perform maintenance on IT hardware, including printers and CCTV systems
- Monitor IT stock levels to update the inventory list and manage purchasing for new equipment
- Initiating the development of IT Standard Operating Procedures (SOP) to standardize future technical support workflows

PKB Builders Sdn Bhd

Oct 2024 - Oct 2025

Protégé Multimedia

- Designed posters, banners, and company profile materials for social media and corporate communications
- Supported on-site marketing activities by promoting company services
- Assisted with daily administrative operations and project teams
- Prepared tender documents, managed project filing systems, and participated in site visits to document project progress

Aisling Consulting Sdn Bhd

May 2024 - Jul 2024

UI/UX & Content Creator

- Produce videos content on TikTok platform.
- Customize e-commerce interfaces by using existing Figma templates to make them more user-friendly.

Digitech Rubber Sdn. Bhd.

Aug 2021 - Mar 2024

Technical Support

- Setup new or fix the Automated Enforcement System (AES) hardware components.
- Handled task related to data entry, filing, and maintaining organized records
- Assist with general administrative tasks including preparing a documentation (Invoice, PI, PO & DO)